



DATA SHEET

Exos X24 — Powerful performance. Proven technology. Scalable design.

Powerful performance with proven technology — Seagate's [®] Exos [®] X24 drives are built off the platform that's shipped millions globally and deployed in leading cloud service provider solutions — making them the most sought-after drives in our datasphere. Designed with the highest rack-space efficiency and protected with Seagate

Secure[™], Exos X24 offers extreme market-leading capacity, earning customer confidence by delivering trusted peace of mind.





Best-Fit Applications

- Scalable hyperscale applications/cloud data centres
- Massive scale-out data centres
- Big data applications
- High-capacity density RAID storage
- Mainstream enterprise external storage arrays
- Distributed file systems, including Hadoop and Ceph
- Enterprise backup and restore D2D, virtual tape
- · Centralised surveillance

Maximum Storage Capacity for Highest Rack Space Efficiency

Market-leading 24 TB HDD offering the highest capacity available for more petabytes per rack¹

Highly reliable performance with enhanced caching — making it the logical choice for cloud data centre and massive scale-out data centre applications

Hyperscale SATA model tuned for large data transfers and low latency

PowerBalance[™] feature optimises watts per TB

Maximise total cost of ownership savings through lower power and weight with helium-sealed drive design

Proven helium side-sealing weld technology for added handling, robustness and leak protection

Digital environmental sensors to monitor internal drive conditions for optimal operation and performance

Data protection and security — featuring Seagate Instant Secure for safe, affordable, fast, and easy drive retirement

Proven enterprise-class reliability backed by a 5-year limited warranty and 2.5M-hr MTBF rating

1 Compared to 20 TB competitive product



Specifications Capacity



12TB

SATA 6Gb/s

16TB

20TB

Standard Model - Seagate Instant Secure Erase (ISE)	ST24000NM002H	ST20000NM002H	ST16000NM002H	ST12000NM002H
SED Model ²	ST24000NM001H	ST20000NM001H	ST16000NM001H	ST12000NM001H
SED-FIPS ²	_	_	_	_
FEATURES				
Helium Sealed-Drive Design	Yes	Yes	Yes	Yes
Conventional Magnetic Recording (CMR)	Yes	Yes	Yes	Yes
Super Parity	Yes	Yes	Yes	Yes
PowerChoice™ Idle Power Technology	Yes	Yes	Yes	Yes
PowerBalance™ Power/Performance Technology	Yes	Yes	Yes	Yes
Hot-Plug Support3	Yes	Yes	Yes	Yes
Cache, Multi-segmented (MB)	512	512	512	512
RSA 3072 Firmware Verification (SD&D)	Yes	Yes	Yes	Yes
RELIABILITY/DATA INTEGRITY				
Mean Time Between Failures (MTBF, hours)	2500000 hr	2500000 hr	2500000 hr	2500000 hr
Reliability Rating @ Full 24×7 Operation (AFR)	0.35%	0.35%	0.35%	0.35%
Non-recoverable Read Errors per Bits Read	<1 in 10E15	<1 in 10E15	<1 in 10E15	<1 in 10E15
Power-On Hours per Year (24×7)	8,760	8,760	8,760	8,760
512e Sector Size (Bytes per Sector)	512	512	512	512
4Kn Sector Size (Bytes per Sector)	4,096	4,096	4,096	4,096
Limited Warranty (years)	5	5	5	5
PERFORMANCE				
Spindle Speed (RPM)	7200 RPM	7200 RPM	7200 RPM	7200 RPM
Max. Sustained Transfer Rate OD (MB/s, MiB/s)	285/272	285/272	285/272	285/272
Random Read/Write 4K QD16 WCD (IOPS)	168/550	168/550	168/550	168/550
Interface Ports	Single	Single	Single	Single
Rotation Vibration @ 20-1500 Hz (rad/sec²)	12.5	12.5	12.5	12.5
POWER				
ldle A (W) Average	6.3	6.3	6.3	6.3
Max Operating, Random Read/Write 4K/16Q (W)	8.9, 7.1	8.9, 7.1	8.9, 7.1	8.9, 7.1
Power Supply Requirements	+12 V and +5 V			
ENVIRONMENTAL				
Temperature, Operating (°C) (Ambient/Drive Reported)	5 / 60	5 / 60	5 / 60	5 / 60
Vibration, Non-operating: 2 to 500 Hz (Grms)	2.27	2.27	2.27	2.27
Shock, Operating 2 ms (Read/Write) (Gs)	40 Gs	40 Gs	40 Gs	40 Gs
Shock, Non-operating 2 ms (GS)	200	200	200	200
PHYSICAL .				
Height (mm/in, max) 4	26.1 mm/1.028 in	26.1 mm/1.028 in	26.1 mm/1.028 in	26.1 mm/1.028 in
Width (mm/in, max) 4	101.85 mm/4.010 in	101.85 mm/4.010 in	101.85 mm/4.010 in	101.85 mm/4.010 in
Depth (mm/in, max) 4	147 mm/5.787 in	147 mm/5.787 in	147 mm/5.787 in	147 mm/5.787 in
Weight (gm/lb)	685 g/1.51 lb	685 g/1.51 lb	685 g/1.51 lb	685 g/1.51 lb
Carton Unit Quantity	20	20	20	20
Cartons per Pallet / Cartons per Layer	40/8	40/8	40/8	40/8

24TB

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2 Self-Encrypting Drives (SED) and FIPS 140-3 Validated drives available through franchised authorised distributors. May require TCG-compliant host or controller support.

3 Supports Hotplug operation per Serial ATA Revision 3.5 specification

4 These base deck dimensions conform to the Small Form Factor Standard (SFF-8301) found at https://www.snia.org/sff. For connector-related dimensions, see SFF-8323.





Specifications	SAS 12Gb/s				
Capacity	24TB	20TB	16TB	12TB	
Standard Model - Seagate Instant Secure Erase (ISE)	ST24000NM007H	ST20000NM007H	ST16000NM007H	ST12000NM007H	
SED Model ²	ST24000NM005H	ST20000NM005H	ST16000NM005H	ST12000NM005H	
SED-FIPS ²	ST24000NM006H	ST20000NM006H	ST16000NM006H	ST12000NM009H	
FEATURES					
Helium Sealed-Drive Design	Yes	Yes	Yes	Yes	
Conventional Magnetic Recording (CMR)	Yes	Yes	Yes	Yes	
Super Parity	Yes	Yes	Yes	Yes	
PowerChoice™ Idle Power Technology	Yes	Yes	Yes	Yes	
PowerBalance™ Power/Performance Technology	Yes	Yes	Yes	Yes	
Hot-Plug Support ³	Yes	Yes	Yes	Yes	
Cache, Multi-segmented (MB)	512	512	512	512	
RSA 3072 Firmware Verification (SD&D)	Yes	Yes	Yes	Yes	
RELIABILITY/DATA INTEGRITY					
Mean Time Between Failures (MTBF, hours)	2500000 hr	2500000 hr	2500000 hr	2500000 hr	
Reliability Rating @ Full 24×7 Operation (AFR)	0.35%	0.35%	0.35%	0.35%	
Non-recoverable Read Errors per Bits Read	<1 in 10E15	<1 in 10E15	<1 in 10E15	<1 in 10E15	
Power-On Hours per Year (24×7)	8,760	8,760	8,760	8,760	
512e Sector Size (Bytes per Sector)	512, 520, 528	512, 520, 528	512, 520, 528	512, 520, 528	
4Kn Sector Size (Bytes per Sector)	4,096, 4,160, 4,224	4,096, 4,160, 4,224	4,096, 4,160, 4,224	4,096, 4,160, 4,224	
Limited Warranty (years)	5	5	5	5	
PERFORMANCE					
Spindle Speed (RPM)	7200 RPM	7200 RPM	7200 RPM	7200 RPM	
Max. Sustained Transfer Rate OD (MB/s, MiB/s)	285/272	285/272	285/272	285/272	
Random Read/Write 4K QD16 WCD (IOPS)	168/550	168/550	168/550	168/550	
Interface Ports	Dual	Dual	Dual	Dual	
Rotation Vibration @ 20-1500 Hz (rad/sec²)	12.5	12.5	12.5	12.5	
POWER					
Idle A (W) Average	6.5	6.5	6.5	6.5	
Max Operating, Random Read/Write 4K/16Q (W)	9.8, 8.2	9.8, 8.2	9.8, 8.2	9.8, 8.2	
Power Supply Requirements	+12 V and +5 V				
ENVIRONMENTAL					
Temperature, Operating (°C) (Ambient/Drive Reported)	5 / 60	5 / 60	5 / 60	5 / 60	
Vibration, Non-operating: 2 to 500 Hz (Grms)	2.27	2.27	2.27	2.27	
Shock, Operating 2 ms (Read/Write) (Gs)	40 Gs	40 Gs	40 Gs	40 Gs	
Shock, Non-operating 2 ms (GS)	200	200	200	200	
PHYSICAL					
Height (mm/in, max) 4	26.1 mm/1.028 in	26.1 mm/1.028 in	26.1 mm/1.028 in	26.1 mm/1.028 in	
Width (mm/in, max) 4	101.85 mm/4.010 in	101.85 mm/4.010 in	101.85 mm/4.010 in	101.85 mm/4.010 in	
Depth (mm/in, max) 4	147 mm/5.787 in	147 mm/5.787 in	147 mm/5.787 in	147 mm/5.787 in	
Weight (gm/lb)	685 g/1.51 lb	685 g/1.51 lb	685 g/1.51 lb	685 g/1.51 lb	
Carton Unit Quantity	20	20	20	20	
Cartons per Pallet / Cartons per Layer	40/8	40/8	40/8	40/8	

¹ FastFormat models ship in 512e format state. When switching from 512e to 4Kn by executing the FastFormat routine, all data on the drive will be deleted. Note that data must be aligned to 4K sectors to see improved performance in 4Kn

format
2 Self-Encrypting Drives (SED) and FIPS 140-3 Validated drives available through franchised authorised distributors. May require TCG-compliant host or controller support.
3 Supports Hotplug operation per Serial ATA Revision 3.5 specification
4 These base deck dimensions conform to the Small Form Factor Standard (SFF-8301) found at https://www.snia.org/sff. For connector-related dimensions, see SFF-8323.

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